

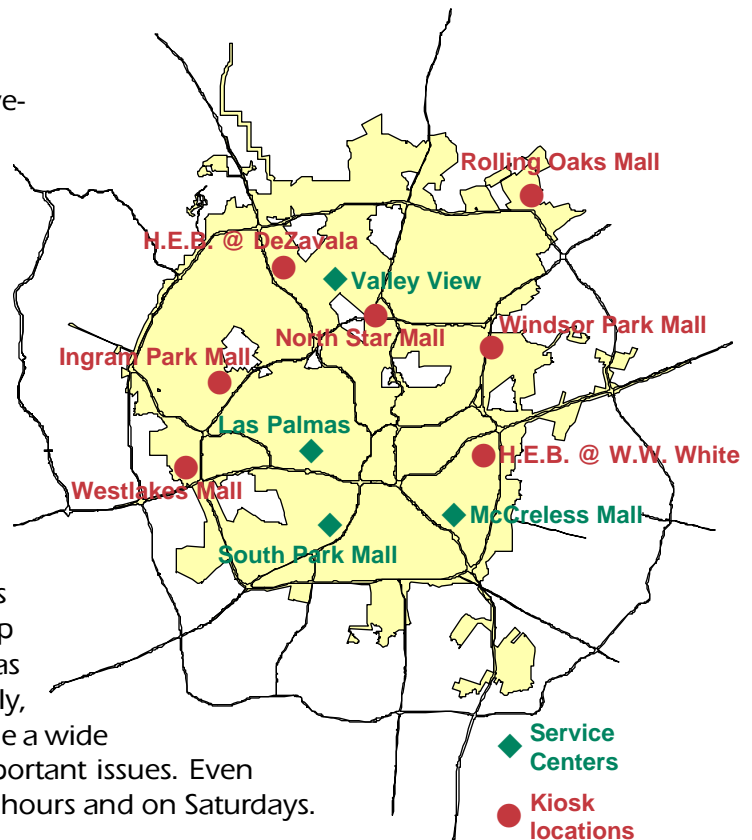
Customer First!

Imagine the City being open for business in the evenings and on weekends. Also imagine those services you need and expect from the City being available to you without having to drive downtown. Sound crazy? Well, it isn't.

The City of San Antonio is changing the way it does business. Through **Community Link Service Centers** and **Community Link Kiosks**, often-used municipal services are becoming more accessible and convenient for the citizens of San Antonio.

Service Centers with a smile

Community Link Service Centers are moving City Hall closer to the suburbs. With four centers (see locations below) located across the Alamo City, citizens can stop and pay a traffic ticket or buy a pet license as easy as picking up a bottle of milk at the supermarket. Friendly, helpful City employees are ready and waiting to provide a wide variety of services or just help customers resolve important issues. Even better, the centers are open beyond normal business hours and on Saturdays.



Services available at your fingertips

The City's Community Link kiosks have made the future now for accessing certain services. Eight interactive computer kiosks (see locations below) allow citizens to use state-of-the-art technology to access services without the fear of having to use a computer. Using kiosks are a lot like using an ATM. Colorful audio and video instructions guide customers through a menu of services. Any task, such as buying a garage sale permit or requesting a pothole repair, can be accomplished with the touch of a finger. The best part about Community Link kiosks is they're ready when you are, during the day, at night, on weekends and even on holidays!



Community Link Service Centers

Las Palmas Shopping Center
803 Castroville Rd, Suite 132
207-6545 **Open M-F 8-6, Sat 10-6**

McCreless Mall
4100 S. New Braunfels
207-6570 **Open M-Sat 10-7**

South Park Mall
2310 S.W. Military
207-6141 **Open M-Sat 10-7**

Valley View Shopping Center
8523 Blanco Road
207-6150 **Open M-F 8-6, Sat 10-6**

Customer Service Checklist

- | | | |
|---|---|---|
| ✓ | Pay City parking/traffic tickets | ✓ |
| ✓ | Buy garage sale permits | ✓ |
| ✓ | Register Code Compliance concerns | ✓ |
| ✓ | Request immunization records | ✓ |
| ✓ | Reserve and rent park facilities | ✓ |
| ✓ | Get birth or death certificates | |
| ✓ | Purchase pet licenses | |
| ✓ | Request Public Works services | ✓ |
| ✓ | Obtain building trade permits | |
| ✓ | Check building plan and permit reviews | ✓ |
| ✓ | View City job listings and print applications | ✓ |
| | Access City Internet homepages | ✓ |
| ✓ | Purchase VIA bus passes | |
| | Discuss concerns with friendly employees | |



Community Link Kiosks

Westlakes Mall

Ingram Park Mall

North Star Mall

Rolling Oaks Mall

Windsor Park Mall

H.E.B. @ IH-10 & DeZavala

H.E.B. @ Martin Luther King
& South W.W. White Road